amplicomms

PowerTel M6300

mobile phone

Operating Instructions

Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

CONTENTS

Quick Start Guide.....6
Quick Glance 6
What is in the box 8
Installing the SIM card and battery 8
Charging the battery 10
Charging via the mini USB charging socket 10
Charging via the desktop charging unit 10
Battery status 11
Switching the mobile phone on and off.....11
Make sure you are in range of your Network 12
Setting the display language 13
Setting the time and date 13
Taking a call 13
Rejecting a call 13
Ending a call 13
Making a call 13
Advanced Settings and Functions 14
Questions and Answers 14

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

CONTENTS

The phone in details 18
Keys and Parts 18
Special key functions 18
Icons in the display 21
Using the phone 23
General 23
Switching the mobile phone on and off 24
Dialling a phone number / Calling 25
Dialling with the speed dialling keys 25
Using redial / using the Calls list 26
Taking a call 26
Setting the volume 27
Hands-free 27
Muting the microphone 27
3-party conference 28
“Phonebook“ menu 29
Opening the phonebook 29
Checking the memory status 29

Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

Creating a new phonebook entry.....30
Calling from the phonebook.....31
Editing a phonebook entry 31
Deleting a phonebook entry 31
Deleting all phonebook entries 32
Copying/moving all phonebook entries 32
Storing a phonebook entry to a speed dialling key ..32
“Messages“ menu.....35
Messages menu.....35
Checking/changing the SMS centre number and the Voicemail server number.....36
Writing and sending a SMS 37
Reading/deleting SMS and further options 38
SMS-Settings 39
“Call center“ menu 41
Reading the calls list 41
Deleting the calls list 42
Call settings.....43

CONTENTS

"SOS" menu 48
Selecting an emergency call destination 48
Entering emergency call numbers 48
Select an outgoing emergency voice message 49
Recording a personal emergency voice message 50
Emergency call procedure 50
Cancel the emergency call function 52
"Settings" menu 53
Tone settings (User profiles) 53
Network settings 56
Security settings 57
Bluetooth 58
"Organizer" menu 62
Calender 62
Alarm 62
Calculator 64
Tasks 64
Stopwatch 65

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

“Services“ menu **67**

Appendix **68**

Technical data 68

Service hotline 69

Problems and solutions 69

Tips on the battery 72

Intended use 73

Areas of use 73

Safety Information 74

Power adapter plug 76

Disposal 77

Declaration of Conformity 78

Maintenance 79

Guarantee 79

Index **82**

Menu tree **86**

Quick Start Guide

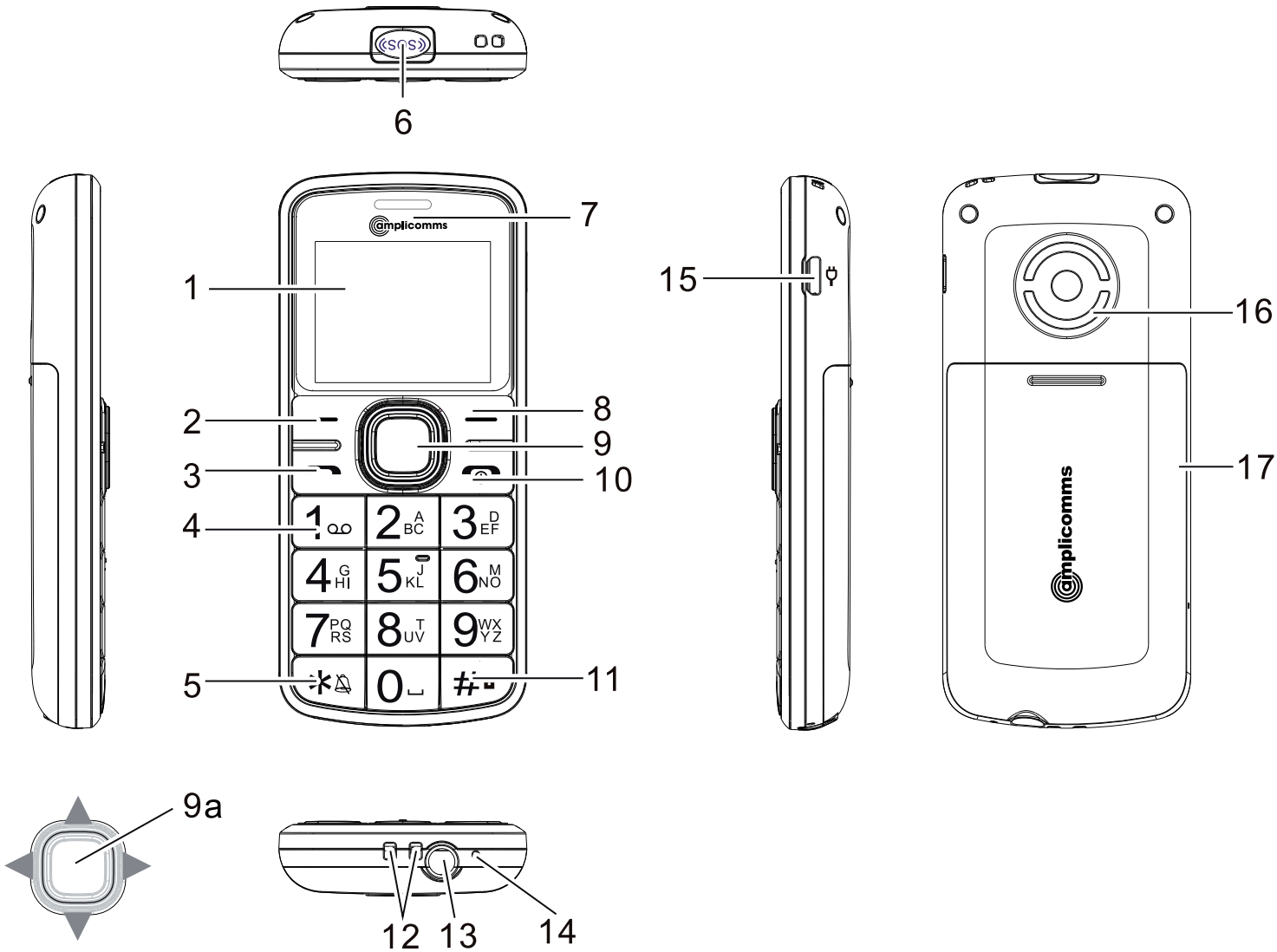
Important: Before you start, please read the safety information on page 74.

Quick Glance

1 LCD display
2 Left softkey
3 Call key
4 Keypad
5 Star key
6 Emergency call button
7 Earpiece
8 Right softkey
9 Navigation key
10 End call key / On/Off key
11 Hash key
12 Charging plate
13 Headset socket
14 Microphone
15 Mini-USB charging socket
16 Loudspeaker
17 Battery cover

9a Details for the navigation key:
Press the coloured frame, to e. g. move the cursor to the desired direction when entering text.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)



Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

What is in the box

The box contains:

1 mobile phone

1 li–ion battery

1 desktop charging unit

1 power adapter plug

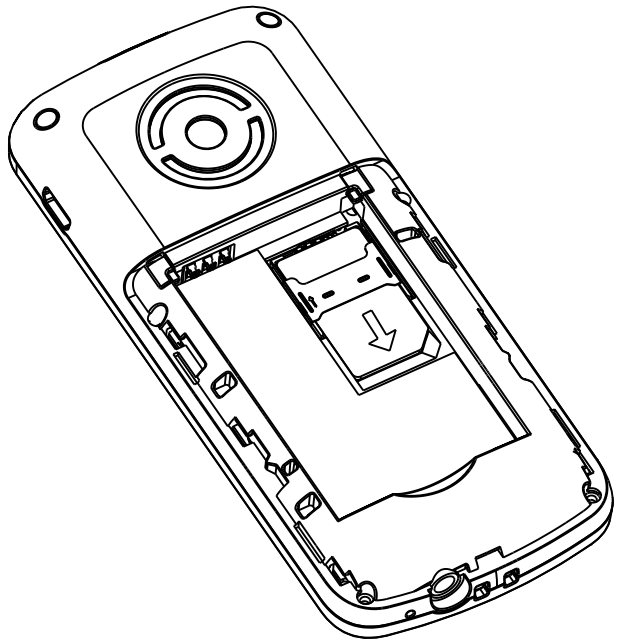
1 operating manual

Installing the SIM card and battery

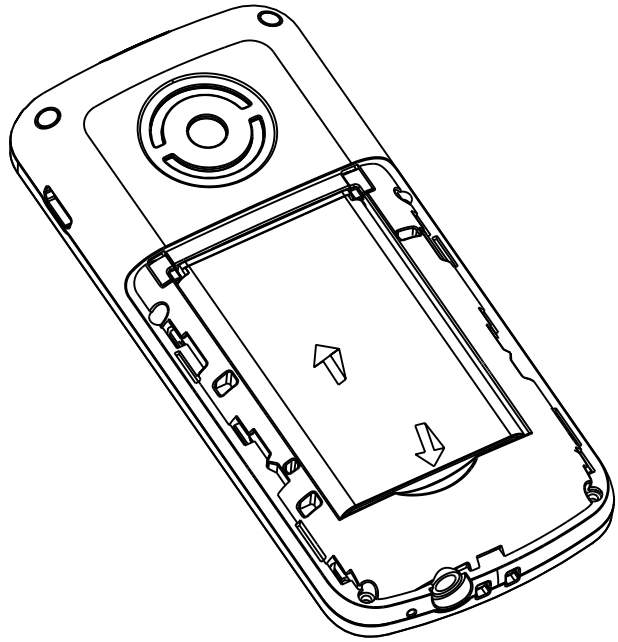
Risk of swallowing small objects!
The SIM card can be removed.
Small children can swallow them.
Pay attention that the SIM card is not bent or scratched. Prevent any contact with water, dirt or electrical charges.
Your telephone number is carried by the SIM card, not the phone. Therefore if you use a SIM card you had in a previous phone, you will keep the same phone number.

- Switch the phone off.
- To remove the battery compartment cover, press down and slide the cover off completely.

- If there is already a battery inside, remove it.
- Slide the SIM card with the golden contacts facing down in the moulded SIM card holder. The SIM card must be located under the metal retaining bar to be in the correct position.



- Insert the battery. The golden contacts on the battery must face towards the upper left. Press lightly on the bottom end of the battery until it snaps into place.



- Replace the battery cover on the back of the phone and shift it upwards until it clicks into place.

Charging the battery

- Before starting to charge the battery, check that it has been installed properly. Do not remove the battery while it is being charged. This could damage the phone.
- When charging the battery for the first time, it should be charged for at least 4 hours. Some batteries only reach their full capacity after several complete charge/discharge cycles.

Charging via the mini USB charging socket

- Plug the power adapter in the mini USB charging socket.
- Connect the power adapter plug. For safety reasons, only use the power adapter plug supplied.

Charging via the desktop charging unit

- Plug the power adapter plug in the mini USB charging

socket on the charging unit. Insert the phone in the charging unit to charge it.

- It may take a few seconds before the phone indicates the charging process.

Battery status

The current battery charge status is indicated in the display as follows:

Empty - - > - - > - - > - - Full

When the battery charge is low, a corresponding warning message appears in the display. Charge the battery.

When the battery charge drops below the minimum status, the phone switches off automatically.

Switching the mobile phone on and off

3 sec. Switch the mobile phone on.

3 sec. Switch the mobile phone off.

Some SIM cards will require you to enter a PIN code. Follow the prompts on the screen.

The SIM code (PIN of the SIM card) that you received with your SIM card, protects the SIM card against unauthorised use. The PIN2 code supplied with some SIM cards, you need to access certain services. If you enter the PIN or PIN2 code incorrectly three times in a row, you will be prompted to enter the PUK or PUK2 code. Check with your provider if you do not know these codes.

Make sure you are in range of your Network

Some networks offer better coverage than others in different areas. The icon indicates you have a signal and are connected to the network. The network will also appear in the display.

Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

Setting the display language

If you want to select a different language please refer to the **Settings** menu, starting on page 53.

Setting the time and date

Refer to the **Settings** menu, starting on page 53.

Taking a call

Take the call

Rejecting a call

Reject the call

Ending a call

End the call

Making a call

Enter the phone number

Clear Delete the last digit if incorrect

Dial the phone number

Advanced Settings and Functions

For more details about setting up your Amplicomms M6300 and other functions follow the descriptions in this user guide. Examples:

- Store numbers in the phone book -> page 30.
- Setting time/date -> page 55.

Questions and Answers

In the majority of cases your M6300 phone is supplied without a SIM card. You may find the following "Questions and Answers" (Q & A) helpful.

Why hasn't the mobile phone been supplied with a SIM card?

Many people already have a mobile phone and wish to transfer their existing SIM card over to the new phone. This has the advantage of keeping the same telephone number and if the card is subscribed to a Pay–as–you–go

service then you also benefit from being able to carry over any credit that has been paid on the card.

Where can I get a SIM card from?

Any high street mobile phone shop will be able to provide you with a SIM card. Some of the major supermarket chains also provide mobile phone services and can supply a SIM card. A useful tip when choosing a SIM card / service provider however is to make sure that you have adequate signal coverage at home; this is particularly important if you live in a very rural area.

Why doesn't the mobile phone have a telephone number?

The telephone number is supplied by the service provider and will be registered onto the SIM card.

Can I use the SIM card from my old mobile phone?

Yes as long as the SIM card is less than three years old you can transfer the card over. Some old SIM cards howe-

ver are not compatible with the Amplicomms mobile phone as they are from an earlier generation of SIM card design.

Can I use a SIM card from any mobile phone company?

Yes. The Amplicomms mobile phone is what is termed as an open SIM card phone and so it is not restricted to any particular service provider or mobile phone company.

How do I pay for my calls?

There are two main types of registration with a service provider or mobile phone company. One is a contract – this is where you sign up for an agreed contract over several months / year and pay an agreed monthly fee. This is more suited to people who are using their mobile phone as part of their job for example. The other is Pay–as–you–go, sometimes abbreviated to PAYG. With this type of service you add credit to the card and top up as and when required. Topping up the card is easy, you

can do this over the phone, on–line, at many shops and even some cash points allow you to do this. PAYG is more suited to less frequent users.

How do I find out my credit balance?

The service provider of the SIM card should have provided an information pack with the card. This will give details of a short number to dial in order to check your balance. These access codes differ between mobile phone companies so please check the details specific to your service provider. Key in your number, press the talk button and the credit balance will be announced to you.

The phone in details

Keys and Parts

for the explanation of keys and parts please refer to pages 6 and 7.

Special key functions

Left softkey	In standby -> open the main menu In menus the function changes due to the term in the display above the softkey (e. g. **OK, Select**).
Right softkey	In standby -> open the phonebook In menus the function changes due to the term in the display above the softkey (e. g. **Back**).
Call key	- Take a call or dial a number. - Open the call list and the redial list

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

End call key

- End or reject a call
- Cancel the current process and return to standby (in menus)
- Switch the mobile phone on and off

Navigation key

Navigate through the menu (refer also to page 6).

In standby the navigation key offers a quick access to specific menu items.

▲ - Write a new message, open messages menu, add new contact, open alarm menu.

◄ - Open calendar menu.

► - Open tone settings menu.

▼ - Open alarm menu.

Digit key 1

Long press (approx. 3 s) dials the number to access your voice mail

messages (to change the number, please refer to page 37).

Note: If prompted, it may be necessary to enter your network's voice mail number first. Refer to the documentation supplied with your SIM card for this number.

Star key

- to enter the international prefix "+" in pre-dialling (press 2 times) or to enter P (pause)/ W (wait) (may be necessary for call-through numbers or remote accessing an answering machine).

- long press (approx. 3s) the phone can be switched to silent or general mode.

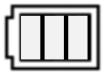
- when entering text: open the special character table.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Hash key	- In standby: long press (approx 3s) to lock or unlock the keypad. - when entering text: switch the input method (eg. switch ABC to Abc)
SOS key	Start the SOS sequence. For details please refer to page 50.

Icons in the display

Signal strength of the phone's connection

 Battery capacity (refer to page 11)

New SMS

New call

Alarm is activated

Ring only

Ring and vibrate

Vibrate then ring

Vibrate only

Silent mode is activated

The keypad is locked

A headset is connected

USB is connected

A stopwatch is running in the background

Call forwarding is active

The “Roaming” symbol will appear if the phone switches to an alternate network provider. This may occur for example when entering another country. The Roaming facility depends on your network provider. Call your network provider if you have any queries regarding this service.

Using the phone

General

All the functions can be accessed via the various menus.

- Use the navigation key ▲ /▼ to scroll though the menus and the lists (e. g. phonebook).
- Press **Back**, to return to the last step.
- Press **OK** or **Select** to get to the next step.
- When entering text (e. g. phonebook or SMS) use the **#** key to toggle between uppercase letters (ABC), lowercase letters (abc), words beginning in size (Abc) or numbers (123). Use the star key to open the special character table.
  - In order to enter text in **Multitap** mode, press the key labelled with the corresponding letter/character. If the first character of the group is required, press the key once. If the second character is required, press it twice, and so on. To enter two characters

assigned to the same key, press the key the respective number of times to enter the first character. Then wait for approx. 2 sec. and enter the second letter.

- Use the navigation keys ▲ /▼/◄/► to place the cursor and press **Clear** for deleting characters.

Important Note: If the display light turns off, any keystroke activates only the light again. You must press the desired button a second time to perform the function.

Switching the mobile phone on and off

Switch off: Press and hold the red end call key.

Switch on: Press and hold the red end call key until the display light will be switched on. Enter the PIN code for your SIM card and press **OK**. Entering the PIN code is not required if this feature is switched off for your SIM card (refer to page 57 “PIN lock“ / not available for every provider).

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Dialling a phone number / Calling

- The phone must be in standby (SIM card inserted and the phone switched on).
- Enter the telephone number incl. the prefix. For entering a **+** in front of the country prefix press ✱ quickly two times.
- Press the green call key to dial the phone number.
- Press the red end call key for ending the call.

Dialling with the speed dialling keys

- Make sure, a phone number is assigned to the respective key. Press the desired digit key for approx. 3 seconds. Each stored number is dialled. To program the speed dialling keys see "Storing a phonebook entry to a speed dialling key," page 32.

Using redial / using the Calls list

- In standby press the green call key. A list of the last calls is shown (Missed calls, dialled calls, received calls). Select an entry using the navigation keys ▲ /▼.
- Press the green call key to dial the selected phone number.

Taking a call

- If your phone is ringing press the green call key.
  - Press the red end call key to reject the call. The caller gets the busy tone (depending on your provider).

    Use the right softkey to reject the call (“Reject“). Pressing the left softkey or the green call key you can answer the call.

Setting the volume

- During a call you can set the volume using the navigation keys ▲ /▼. The setting will be saved.

Hands-free

- During a call press **H-Free**. You can hear the caller via the loudspeaker.
- For switching off press **H-Held**. The loudspeaker will be switched off.

Muting the microphone

- During a call press **Options**, select **Mute** -> **On**. The microphone will be muted.
- To unmute press **Options**, select **Mute** -> **Off**.

3-party conference

"3-party" is a provider dependant feature. Establishing a 3-party conference lets you talk to two subscribers simultaneously.

- Call the first subscriber.
- Press **Options** and select **Hold**.
- Enter the phone number for the second subscriber or press **Options** and **Phonebook**, to select a phonebook entry.
- Press **Options** and select **Call**.
- When the second subscriber answers, press **Options** and select **Conference** to establish the 3-party conference.

"Phonebook" menu

You can save names and phone numbers in the internal memory (up to 100 entries) and on the SIM card.

Opening the phonebook

- In standby press **Names**

or

- During a call press **Options** and select **Phonebook**.

Checking the memory status

For checking how many names and phone numbers are stored in the phonebook press **Names** -> **Options** -> **Phonebook settings** -> **Memory status** . The status of the SIM and phone memory is displayed.

Creating a new phonebook entry

- Press **Names** and select **Add new contact** using the navigation key ▲.
- Press **Options** and select **Select**.
- Depending on your preferences (Phonebook settings -> Preferred storage) the new contact is stored to the phone or to the SIM card. **Please note**: If you selected "SIM card" you can only enter the name and one telephone number.
- Enter the name and press ▼.
- Enter the (first) phone number and press ▼.
- If necessary enter additional data (additional fields are available with **Options -> Add detail**).
- Assign a ring melody to the entry. Use the navigation keys ◄ /► to select a melody.
- For storing the new entry press **Options** -> **Save**.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Calling from the phonebook

- Press **Names** to open the phonebook.
- Select an entry using the navigation keys ▲ /▼ or enter the first letter for the entry.
- Press the green call key to dial the phone number.

Editing a phonebook entry

- Press **Names** to open the phonebook.
- Select an entry, press **Options** and select **Edit**.
- Edit the entry.
- Press **Options** and select **Save**.

Deleting a phonebook entry

- Press **Names** to open the phonebook.
- Select an entry, press **Options** and select **Delete**. Press **Yes** in the following confirmation query.

Deleting all phonebook entries

- Press **Names** -> **Options** -> **Phonebook settings** -> **Delete all contacts**. Select whether the contacts in the phone or on the SIM card should be deleted and confirm.

Copying/moving all phonebook entries

- Press **Names** -> **Options** -> **Phonebook settings** -> **Copy contacts/Move contacts**. Select whether the contacts in the phone should be copied to the SIM card or vice-versa and confirm.

Storing a phonebook entry to a speed dialling key

- Press **Names** -> **Options** -> **Phonebook settings** -> **Speed dial**.
- Make sure that the feature Speed dial is switched on.

Note: When you see "Off" below status press the left softkey and switch on the function.

- Select **Set numbers** and press **OK**.
- Select a button from the list (2…9) and press **Edit**.
- Select an entry and press **OK**.

Further options

With the phonebook open and an entry selected press **Options** and select one of the following options:

- **View**: The entry is shown
- **Send text message**: Send a SMS to the respective phone number.
- **Call**: call the telephone number
- **Edit**: You can edit the entry.
- **Delete**: The entry will be deleted.
- **Copy**: You can copy the entry to the telephone or to the SIM card.
- **Add to block list**: The entry will be added to the block list.

"PHONEBOOK" MENU

- **Groups**: You can define caller groups. In these caller groups, you can group phone book entries stored in the phone book of the phone.
- **Phonebook settings**
  - **Preferred storage**: select where new contacts should be saved (SIM card, phone)
  - **Speed dial**: switch on the function and edit speed dialing keys
  - **My numbers**: your telephone number
  - **Memory status**: shows the used entries on the SIM card and in the phone.
  - **Copy contacts**: to copy all contacts from the SIM card to the phone or vice-versa.
  - **Move contacts**: to move all contacts from the SIM card to the phone or vice-versa.
  - **Delete all contacts**: to delete all contacts.

"Messages" menu

You can send and receive text messages (SMS / Short Message Service). Received SMS are stored either internally in the phone or on the SIM card. Unread text messages are stored in the Inbox. When a new SMS is received, a message appears on the display.

If the memory is full, you will receive a message. To receive new messages you will have to delete old messages.

Messages menu

Press **Menu** -> **Messages**. You will have the following options:

- **Write message**: To write a new SMS.
- **Inbox**: Open the list of received SMS.
- **Drafts**: Open the draft list.
- **Outbox**: Open the list of SMS still to be sent.
- **Sent messages**: Open the list of already sent SMS.
- **SMS templates**: Open the list of templates.

- **SMS settings**: You can change some of the SMS related parameters.
  Note: These settings should only be changed by advanced users.

Checking/changing the SMS centre number and the Voicemail server number

This particular number is needed for sending and receiving of SMS. It is stored on the SIM card correctly. In certain cases it is necessary to check that number or to change it.

- Press **Menu**, select **Messages** -> **SMS settings** -> **SIM**.
- You have the following options.
  - **SMSC address**: (the phone number for your provider's SMS centre. In case of any question please contact your network provider.)
    If necessary delete the phone number with **Clear**,

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

enter a new number using the digit keys and press **OK**.

- **Delivery report**: You can request a delivery report of sent SMS (depending on network provider).
- **Reply path**: Please let the setting **Off** untouched in the M6300.
- **Voicemail server**: You can change the number of your voicemail server. In case of any question please contact your network provider.

Writing and sending a SMS

- Press **Menu**, select **Messages** -> **Write message**.
- Write your SMS using the digit keys. For more information for entering text refer to chapter "Using the phone / General", page 23.
- After having entered the text press **Options** and select **Send to**.
- Select **Enter number**, enter the phone number inclu-

ding the prefix and press **OK**.

- The entered phone number will be shown.
- Press **Options** and select **Send**.

or

- Select **Add from Phonebook,** select an entry and press **OK**.
- The selected entry will be shown.
- Press **Options** and select **Send**.

Reading/deleting SMS and further options

- Press **Menu**, select **Messages**-> **Inbox**.
- Select a message.
- Press **Options** -> **View** to read the message.
- Read the text and the date and time of receiving.
- Press **Options** and select from the following options:
  - **Reply**: Reply to the number from which the text was sent.
  - **Call sender**: Call the sender on the phone.

- **Forward**: Forward the text to a different number.
- **Delete**: Delete the SMS text.
- **Advanced**
  - **Use number**: You can make a call to the sender, store the number in the phonebook or send a SMS to the number.
  - **Use Email**: If the SMS contains an email address, it is used to create a new phonebook entry.
  - **Copy to phone / to SIM**: Copy the SMS from the SIM card to the phone or vice-versa.
  - **Move to phone / to SIM**: Move the SMS from the SIM card to the phone or vice-versa.

SMS-Settings

- Press **Menu**, select **Messages**-> **SMS settings**.
- You have the following options.
  - **SIM**: (refer to "Checking/changing the SMS centre number and the Voicemail server number").
  - **Memory status**: Number of the stored SMS (SIM card/Phone).
  - **Text msg. counter**: number of sent and received SMS.
  - **Save sent messages**: select whether the sent SMS should be saved.
  - **Preferred storage**: select the storage for SMS (SIM card/Phone).

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

"Call center" menu

A new call is shown on the display.

- Press **Back** to delete the message. The icon for a new call appears in the display. You can see this call "normally" in the **Missed calls** list.
- Press **View**, to read the caller's name and number.
- Press **Options**. For further options please refer to the following chapter.

Reading the calls list

- Press **Menu**, select **Call center** -> **Call history**.
- Select **Missed calls**, **Dialled calls**, **Received calls** or **All calls**.
- Select an entry, press **Options** and select one of the following options:
  - **View**: Read the details.
  - **Call**: Call the telephone number.
  - **Send text message**: Send a SMS to the phone

number.

- **Save to Phonebook**: You can store the telephone number to the phonebook (this item will only be shown if there exists no entry for this number).
- **Add to Blocklist**: Add the entry to the block list.
- **Delete**: Delete the entry.

Deleting the calls list

- Press **Menu**, select **Call center** -> **Call history**.
- Select **Delete call logs**.
- Select a list to delete **Dialled calls**, **Missed calls**, **Received calls** or **All calls** and press **OK**. Press **Yes** in the following confirmation query.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Call settings

- After pressing **Menu** -> **Call center** -> **Call settings** you have the following options:
  - **Call waiting**: Settings for an incoming call if you are already in a conversation.
    - **Activate**: The second call will generate a short beep in the earpiece.
    - **Deactivate**: The second caller will get the busy tone.
    - **Query status**: Information on the current setting.
  - **Call divert**: Settings for call diversion.
    - **Divert all voice calls**: You can **Activate** a call diversion for all voice calls (select **To new number** and enter subsequently a destination or select **To voicemail**, if you want to divert to your voice mail box), **deactivate** a diversion or get

information on the current setting with **Query status**.

- **Divert if unreachable**: Call diversion, if your phone is not available (switched off or "No network"). For information on settings please refer to "Divert all voice calls".
- **Divert if no answer**: Call diversion, if you do not accept the call. For information on settings please refer to "Divert all voice calls".
- **Divert if busy**: Call diversion, if your phone is busy. For information on settings please refer to "Divert all voice calls".
- **Divert all data calls**: Diversion for all "No voice" calls. For information on settings please refer to "Divert all voice calls".
- **Cancel all diverts**: To cancel all call diversions.

- **Call barring**: Barring of incoming or outgoing calls. Ask your provider for the barring password. You can change it to a personal password (-> Change barring password).
  - **Outgoing calls**: If you select **All voice calls**, no more calls can be dialled. If you select **International voice calls**, no more calls to networks abroad can be dialled. If you select **International voice calls except to home**, only calls to your home country can be made.
  - **Incoming calls**: If you activate **All voice calls** no more calls will be signalled - You are not available.

    The setting **Voice calls when roaming** bars all incoming calls, if you are not in your home land (e. g. abroad on vacation).
  - **Cancel all**: Cancel all barrings.

- **Change barring password**: Changing the password for activating/deactivating the call barring. Ask your provider for the barring password.

• **Advance settings**:

- **Block list**: You can enter a list of phone numbers to be blocked. If you activate this feature calls from phones with the respective numbers will not be signalled any more.
- **Auto redial**: If the function is activated, phone numbers that were "busy," will be redialled automatically (interval 5 min, max. 5 attempts).
- **Call time reminder**: You can specify whether you want to be alerted during a call by a beep in the earpiece after a certain time of call duration. For **Single** you can set a time up to 3000 sec (= 50 min), for **Periodic** you can set up a time between 30 and 60 s.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

- **Answer mode**: If **Any key** is activated, incoming calls can be taken by any key (except the right softkey and the red end call key).
  If **Auto answer when headset mode** is activated, an incoming call will be taken automatically if a headset is connected.
  If no option is activated an incoming call can only be taken with the green call key.

"SOS" menu

This phone is equipped with an emergency call function. You can register up to 5 personal phone numbers for automatic periodic dialling or an emergency phone number for an emergency call centre.

Selecting an emergency call destination

- Press **Menu**, select **SOS** -> **SOS setting** -> **SOS mode setting**.
- Select **Set 5 numbers**, if you want to call up to five personal emergency call numbers (see below) or **Set call center**, if you want to call an emergency call centre. Select **Off** for deactivating the emergency call function.

Entering emergency call numbers

- Press **Menu**, select **SOS** -> **SOS setting**.
- Select **SOS number**, select one of the 5 possible entries and press **Edit**.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

- Select **From phonebook**, to select a phone number from the phonebook or **Enter number**, to enter the phone number manually.

or

- Select **Call center number** and enter the desired phone number.

Note: It is forbidden to enter a public emergency number such as police, fire and rescue control centre. It is a purely "private" emergency call.

Select an outgoing emergency voice message

- Press **Menu**, select **SOS** -> **SOS setting** -> **Set outgoing voice MSG**.
- Select **Default**, to select the default outgoing voice message.

or

- Select **Custom**, to select a personal outgoing voice message. To use this setting you will have to record the personal outgoing message before (see below).

Recording a personal emergency voice message

- Press **Menu**, select **SOS** -> **SOS setting** -> **Set outgoing voice MSG**.
- Press **OK**
- Speak your personal outgoing message to the microphone.
- Stop recording with **Stop** and save the record.

Emergency call procedure

Press the SOS button on the top side of the phone for at least 2 seconds. When the automatic SOS call starts you will hear a siren tone.

When "Set 5 numbers" is set:

- The first phone number will be dialled.

- If the first phone number will not answer the next phone number will be dialled and so on. All phone numbers (max. 5) will be called one by one subsequently. If you have only set one phone number, the phone will only call that number cyclically. This procedure will be repeated as long as the phone's battery is not empty.

  The procedure stops, as soon as the first person answers. The emergency voice message will be played. If the called party press **key "0"** within 10 seconds after your recorded voice playing ended, hands free mode will be activated at your side and you can talk to the called person directly.

- **Note: Please mention explicitly in your personal emergency message, that the called party will have to press key "0" to be able to speak with you. If not, the loop continues. This prevents the emergency loop from terminating, when, for example, an answering machine takes your emergency call.**

Cancel the emergency call function

The emergency continues, until phone battery is exhausted or user initiatively end the call during the calling (press the SOS button again) or the called party will press key "**0**" to be able to speak with you.

"Settings" menu

Tone settings (User profiles)

- Press **Menu**, select **Settings** -> **Tone settings**.
- Select one of the profiles and press **Option**.
- You can **activate**, **customize** or **reset** (Standardeinstellungen wiederherstellen) the respective profile.
  Note: The "Silent" profile can not be changed.
- To customize a profile you have the following options. For every change press **Options** -> **Change**, do the desired setting and press **OK**. After having done all settings press **Options** -> **Save** -> **Select**.
  - **Alert type**: Select,whether an incoming call should be signalled by **Ring only**, **Vib. only**, **Vibrate and ring** or **Vibrate then ring** (Vib. = vibration).

- **Ring type**: You can select **Beep once** or **Repeat**.
- **Ringtone**: Select a melody and press **OK**.
- **Ringtone vol...**: Adjust the ring tone volume.
- **Message**: Set the ring tone for incoming messages and press **OK**.
- **Message vol...**: Adjust the message tone volume.
- **Keypad** - Select whether the confirmation of a pressed button should be confirmed with a **Click**, a **Tone**, **talking** (with a voice prompt when entering a digit) or **Silent**.
- **Keytone volu...** - Adjust the keytone volume.
- **Power on** - Set the tone for powering on the phone.
- **Power off** - Set the tone for powering off the phone.
- **System alert** - Set, whether system alerts should be signalled or not.

Phone settings

- Press **Menu**, select **Settings** -> **Phone settings**.
- You have the following options:
  - **Time and date**: In this menu you can **Set home city**, **Set time/date** and **Set format**.
  - **Schedule power on/off**: You can set two automatic switch on/off times for your phone.
    - Select **Scheduled power on** or **Scheduled power off** and press **OK**.
    - Select an entry and press **OK**.
    - Select under **Status** "Enable" using the navigation keys ◄/► to activate the function and press ▼.
    - Enter the desired time and press **OK**.

Note: Please note that depending on the settings entering the SIM PIN is required when switching the phone on. See also -> Security settings / SIM security -> PIN lock, page 57.

- **Language**: Select a language for the display.
- **Pref. input method**: Select which setting you prefer for entering text (phonebook entries/SMS).
- **Wallpaper**: Select a wallpaper for the standby mode.
- **LCD backlight**: Set the brightness for the backlight.

Network settings

- Press **Menu**, select **Settings** -> **Network settings**.
  - **Network selection** Select whether the network selection should be automatic or manual. When **Automatic** is selected the phone tries to connect to your SIM card's provider.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Security settings

- Press **Menu**, select **Settings** -> **Security settings**.
- You have the following options:
  - **SIM security**
    - **PIN lock**: You can turn on or off the request for the SIM PIN when the phone is switched on. This is not allowed for some SIM cards/providers.
    - **Change PIN**: You can change the SIM card PIN.
    - **Change PIN2**: You can change the PIN2 für the SIM card.
  - **Phone security**:
    - **Phone lock**: Entering the phone lock code you can lock the phone (0000 in delivery state).
    - **Change password**: You can change the phone lock code (0000 in delivery state).
  - **Keypad auto lock**: When the automatic keylock is switched on, the keypad will be locked after a pre-

set time (15 s, 30 s, 1 min, 5 min) after the last time a key was pressed.

Bluetooth

- Press **Menu**, select **Settings** -> **Bluetooth** and press **OK**.
- You have the following options:
  - **Power**: Switching the function on or off. You can change the setting with the left softkey.
  - **Visibility**: Select whether your phone is visible for other Bluetooth devices when the Bluetooth function is activated. You can change the setting with the left softkey.
  - **My device**: For connecting the phone to another Bluetooth device with audio profile (e. g. Headset or car kit).

    Previously the "Search audio device" and the "pairing" with the device has to be carried out.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

After selecting the device and **Options** you have the following options:

- **Connect** (with the paired device)
- **Service list**
- **Rename**
- **Delete**
- **Delete all**

- **Search audio device**: After pressing **OK** the phone searches active bluetooth devices. Having found a device this must be paired with the phone (left softkey: **Pair**).
- **My name**: The Bluetooth name. Can be changed.
- **Advanced**: After pressing **OK** you have the following options:
  - **Audio path**: Determine whether the audio remains on the phone or is routed to a Bluetooth headset.
  - **My address**: The phone's Bluetooth address.

Note: If your phone is connected to a Bluetooth hands-free device you must copy your phone book entries from your SIM card to the phone (see page 34) before you can use the hands-free device to call those numbers and to enable the hands-free device to display the caller's name instead of the phone number during a call.)

Restore factory settings

You can reset the phone to its factory settings.

- Press **Menu**, select **Settings** -> **Restore settings** and press **OK**.
- Enter the phone lock code (1122 in delivery state) and press **OK**.
- Press **Yes** in the following confirmation query.

"Organizer" menu

Calender

You can set the calendar from January 1970 to December 2030. With **Options** the following functions are available:

- View
- View all
- Add event
- Delete event
- Jump to date
- Go to today
- Go to weekly view/monthly view

Alarm

You can set 5 different alarms, which will sound once, daily or only on certain days.

- Select an entry and press **Edit**.
- Switch the alarm **On** or **Off** using the navigation keys ◄/► .

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

- Press ▼ and enter the alarm time.
- Press ▼ and select (Options -> Select), whether the alarm should sound **Once**, **Everyday** or **Days**. When "Days" is selected, mark the desired days using the left softkey. Days on which the alarm is given, are marked with a tick.
- Select a melodie with **Alarm tone**.
- Select with **Alert type** what kind of alarm should be given (Ring only / Vib. only / Vibrate and ring).
- Press Save to save your settings.

When the alarm goes off you can switch it off by pressing **Stop**.

Calculator

The phone can support four continuous mixed arithmetic operations.

- Enter the first digit(s) for your arithmetic operation. Enter the "dot" using the hash key.
- Press the navigation key ▲ /▼/ ◄/► to select the operation sign (+ - x ÷).
- Enter the next digit(s)
- Press the button in the centre of the navigation key to carry out the operation.

Tasks

After pressing **Add** you can define tasks. There are various options available.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Stopwatch

The stopwatch has various features.

- **Typical stopwatch**
  - **Split timing**: Stopwatch with split timing and total time. Press **Start** to start the function, **Split** to take the split time (the total time is still displayed), **Pause** or the button in the centre of the navigation key stops the stopwatch with saving ability, and after pressing **Options** you can **Reset** or **Continue** the stopwatch.
  - **Lap timing**: Stopwatch with lap timing without total time. Press **Start** to start the function, **Lap** to take the lap time (each elapsed time since the last round timing is displayed), **Pause** or the button in the centre of the navigation key stops the stopwatch with saving ability, and after pressing **Options** you can **Reset** or **Continue** the stopwatch.

- **View records**: list of the stored records.

- **nWay stopwatch**

  The nWay stopwatch is composed of 4 parallel stopwatches that you can individually start with the navigation key ▲ /▼/ ◄/►.

  The active timer can be started with the button in the centre of the navigation key or the left soft key (**Start**), stopped (**Pause**) and resumed (**Cont.**).

  Pressing the right softkey **Reset** resets the respective timer.

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

"Services" menu

The items in this menu depend on your network operator. Please check with your provider for details.

Appendix

Technical data

Quad-Band	850/900/1800/1900 MHz	
Additional functions	emergency call function	
Battery	Li-Ion, 3.7V, 800 mAh	
Talk time	up to 5 hours	
Standby time	up to 8 days	
Dimensions	114 x 51 x 15 mm	
USB connection	Micro USB, EU Standard	
Headset connection	3.5 mm jack	
SAR values	GSM 900	Head 0,290 W/kg
		Body 0,290 W/kg
	DCS 1800	Head 0,149 W/kg
		Body 0,134 W/kg

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Service hotline

Should problems arise with the telephone, please refer to the following information first. In the event of technical problems, please contact our service hotline under tel. 0844 800 6503 (Using a UK landline, at the time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary.) In the case of claims under the terms of guarantee, contact your sales outlet. There is a 2 year period of guarantee.

Problems and solutions

Problems	**Remedy**
The mobile phone cannot be switched on.	- No battery inserted. - Battery is not charged.
The phone is requesting a PUK when I switch on the phone	If you do not have the PUK for your SIM card then contact your service provider

No signal quality is displayed.	No network connection. The mobile phone is in a location where there is no network service. Move to a different location or contact your service provider.
Keypad does not function or only functions very slowly.	The operating speed of the display is reduced in the case of low temperatures. This is normal.
A message appears in the display for some functions, indicating execution/use is not possible.	Some functions can only be used after the respective service has been applied for. Contact your service provider.

Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

Screen frozen or no response when pressing keys.	Remove the battery for 3 minutes and try again.
No connection to the mobile telecommunication network.	Contact your service provider.
The “Insert SIM“ message appears in the display.	Ensure that the SIM card has been installed correctly. Contact your service provider, if necessary.
The battery cannot be charged or is empty within a short time.	- Battery is defective. - Place the phone correctly in the charging unit or connect the charging unit properly. Clean the contact surfaces on the mobile phone and charging

unit with a soft, dry cloth.

- Charge the mobile for 4 hours.

Tips on the battery

- Only use batteries, cables and charging unit approved by the manufacturer, otherwise the battery could be damaged.
- Do not short circuit the battery. Always leave the battery in the phone to avoid accidentally short circuiting the battery contacts.
- Keep the battery contacts clean and free of dirt.
- The battery can be charged/discharged hundreds of times but its service life is limited. Replace the battery when the battery power has decreased noticeably.

Intended use

This mobile phone is designed for use when connected to a mobile phone network. Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances open the device or complete any repair work yourself.

Areas of use

- Do not use the phone in prohibited areas.
- Switch the phone off in the vicinity of medical equipment (e.g. in hospitals).
- Do not use the phone in petrol stations or near fuels and chemicals.
- Check with the airline whether mobile phones may be used on board.

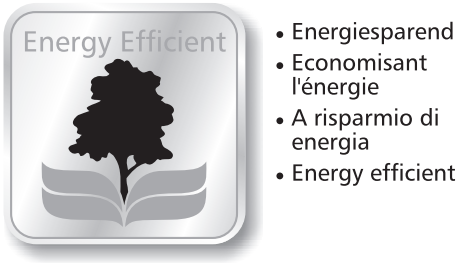
Safety Information

- Prevent exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight. The phone is not waterproof; therefore, keep it dry.
- Only use original accessories and batteries. Never attempt to connect other products.
- If you want to connect the phone to another device, read the manual supplied with that device with regard to any detailed safety information.
- Never attempt to connect incompatible products.
- Repairs to this device may only be completed by qualified service personnel.
- All mobile communication equipment is subject to interference which may impair its performance.
- Keep the phone and accessories out of the reach of children.
- The SIM card can be removed. Caution! Small children can swallow them.

- The ringing tone is issued via the loudspeaker. Take an incoming call first and then hold the phone to your ear. This prevents any possible hearing damage.
- Only use the phone while driving or riding a transport vehicle in road traffic when using the approved hands-free equipment and appropriately positioned holders. Ensure that no safety–related functions are interfered with when operating the phone. It is essential to observe the applicable national laws and regulations.
- Always maintain a distance of at least 15 cm to implanted heart pacemakers to prevent any possible interference. If you have had a pacemaker implanted, do not carry the phone in a breast pocket when switched on. Always hold the phone to the ear furthest away from the pacemaker during calls.
  Switch the phone off immediately if you notice or suspect any adverse effects.

- Do not rely on the mobile phone as a safeguard for emergencies. For a variety of technical reasons, it is not possible to guarantee a reliable connection under all circumstances.

Power adapter plug

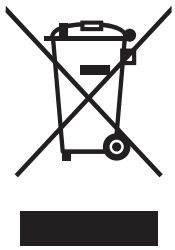


The power adapter plug supplied fulfils the ecodesign requirements of the European Community (Directive 2005/32/EC). This means that the current consumption is considerably less, both in operation as well as in standby, in comparison to older power adapter plug models.

Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

Disposal



In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old electronic and electrical devices in a separate waste container. The symbol indicates that the device must not be disposed of in normal domestic waste!

Batteries represent a hazard to health and the environment!

Never open, damage or swallow batteries or allow them to pollute the environment. They may contain toxic, ecologically hazardous heavy metals. You are legally obliged to dispose of power packs and batteries at the point of sale

or in the corresponding containers provided at collection points by local public waste authorities.

Disposal is free of charge. The symbols indicate that the batteries must not be disposed of in normal domestic waste and that they must be brought to collection points provided by local public waste authorities.

Packaging materials must be disposed of according to local regulations.

Declaration of Conformity

This device fulfils the requirements stipulated in the EU directive: 1999/5/EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Conformity with the above mentioned directive is confirmed by the CE mark on the device. To view the complete

Declaration of Conformity, please refer to the free download available on our web site **www.amplicomms.com**

Maintenance

- Clean the housing surfaces with a soft, fluff–free cloth. Do not use any cleaning agents or solvents.

Guarantee

AMPLICOMMS equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble–free functioning and a long service life. The terms of guarantee do not apply when a device malfunction was caused by the mobile telecommunications network operator/provider. The terms of guarantee do not apply to the batteries or power packs used in the products. The period of guarantee is 24 months from

the date of purchase.
All deficiencies related to material or manufacturing errors within the period of guarantee will be redressed free of charge. Rights to claims under the terms of guarantee are annulled following tampering by the purchaser or third parties.
Damage caused as a result of improper handling or operation, normal wear and tear, incorrect positioning or storage, improper connection or installation or Acts of Gods and other external influences are excluded from the terms of guarantee. In the case of complaints, we reserve the right to repair defective parts, replace them or replace the entire device.
Replaced parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.
If your device shows signs of defect during the period of

Helpline 0844 800 6503

(See page 69 for costs and hours of operation)

guarantee, please return it to the sales outlet in which you purchased the AMPLICOMMS device together with the purchase receipt. All claims under the terms of guarantee in accordance with this agreement can only be asserted at the sales outlet.

No claims under the terms of guarantee can be asserted after a period of two years from the date of purchase and hand–over of the product.

Index

3-party conference 28

A

Alarm 62
Areas of use 73

B

Battery status 11
Bluetooth 58

C

Calculator 64
Calender 62
Call barring 45
Call center 41
Call divert 43
Call settings 43
Call waiting 43
Calling 25
Calls list 26, 41
Cancel the emergency call function 52
Charging the battery . . . 10
Charging via the mini USB charging socket . . 10
Checking the memory status 29

D

Declaration of Conformity 78
Desktop charging unit . 10
Dialling a phone number 25
Disposal 77

E

Emergency call destination 48
Emergency call numbers 48
Emergency call procedure 50
Emergency voice message 49
Ending a call. 13
Entering text. 23

G

Guarantee. 79

H

Hands-free 27

I

Icons in the display 21
Installing the SIM card and battery 8
Intended use 73

K

Keypad auto lock. 57
Keytone volume 54

L

Language 13, 56

M

Maintenance 79
Making a call 13
Memory status. 29
Messages menu 35

Mini USB charging socket 10
Multitap mode 23
Muting the microphone 27

N

Network settings 56

P

Personal emergency voice message 50
Phone lock 57
Phone settings 55
Phonebook 29
PIN lock 57
Problems and solutions 69

Q

Questions and Answers 14
Quick Start Guide 6

R

Range of your Network 12
Redial 26
Rejecting a call 13
Restore factory settings 61

S

Safety Information 74
Security settings 57
Service hotline 69
Services 67
SMS center number . . . 36
SOS 48
Special key functions . . 18
Speed dialling 25, 32
Stopwatch 65

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Switching the mobile phone on and off. . . 11, 24

T

Taking a call 13, 26
Talking keypad 54
Tasks 64
Technical data 68
Time and date 13
Tips on the battery 72
Tone settings 53

U

User profiles. 53

V

Voicemail server number 36
Volume 27

W

What is in the box 8

Menu tree

Messages
- ***Write message***
- ***Inbox***
- ***Drafts***
- ***Outbox***
- ***Sent messages***
- ***SMS templates***
- ***SMS settings***
  - SIM
  - Memory status
  - Text msg. counter
  - Save sent message
  - Preferred storage

Phonebook (Options)
- View
- Send text message
- Call
- Edit
- Delete
- Copy
- Add to block list
- Groups
- Phonebook settings
  - *Preferred storage*
  - *Speed dial*
  - *Owner numbers*

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Memory status
Copy contacts
Move contacts
Delete all contacts

Call center

Call history
Missed calls
Dialled calls
Received calls
All calls
Delete call logs

Call settings
Call settings
Call waiting
Call divert
Call barring
Advance settings
Block list
Auto redial
Call time reminder
Answer mode

SOS

SOS setting
SOS mode setting
SOS number
Call center number

Set outgoing voice MSG
Record SOS MSG

Settings

Tone settings
General
Silent
Meeting
Outdoor
<within a profile>
Alert type
Ring type
Ringtone
Ringtone volume
Message
Message volume
Keypad
Keytone volume
Power on
Power off
System alert

Phone settings
Time and date
Schedule power on/off
Language
Pref. input methods
Wallpaper
LCD backlight

Helpline 0844 800 6503
(See page 69 for costs and hours of operation)

Network settings
- Network selection

Security settings
- SIM security
- Phone security
- Keypad auto lock

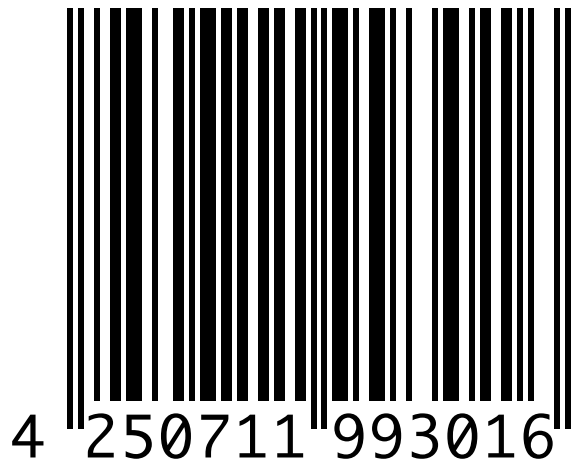
Bluetooth
- Power
- Visibility
- My device
- Search audio device
- My name
- Advanced
  - *Audio path*
  - *My address*

Restore settings

Organizer

Calendar
Alarm
Calculator
Tasks
Stopwatch

Services (depending on network provider)



amplicomms

Audioline GmbH,
D-41460 Neuss
01/2015 – Edition 1.01

CE